

Executive Director's Report

For July 2006

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*Executive Director
Lincoln Trail Libraries System
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ISL Presentation

On Tuesday, July 11, James Quisenberry, Roseanne Reidner, Pat Boze, and I presented the LTLS FY 2007 Plan of Service and Budget to a team of ISL staff. This is the third year that we have made this type of presentation. Our presentation focused on delivery, LINC services, the budget, and partner services with other systems. The quality of the conversation is improving as all the parties become more comfortable with this communication tool. One of the key tools that LTLS uses to develop the presentation is charts and diagrams to demonstrate service. These help everyone understand the strengths and service demands that LTLS is experiencing.

FISH Philosophy

For the fourth time I facilitated a presentation of the FISH Philosophy of customer service for a group of Mortenson visitors. The group that participated was from Vietnam, and it always is a great experience for me. Joe Sciacca assisted in the presentation and his ability to work with international visitors is a great asset to LTLS.

Statewide Delivery

The Illinois State Library has convened a group to consider issues related to the delivery of library resources in Illinois. Two sub-committees of the large group met to examine ways to improve the existing model to make it more efficient and to consider a new model based on the experiences of other states. The groups will report to the main committee in September.

LTLS Delivery

On July 25, the Delivery Team of LTLS and I met for a 5-hour planning meeting to determine how best to further optimize the delivery service. Ideas discussed ranged from more training for librarians on the importance of clearly printing labels, to looking at ways to make one delivery to a community daily, to examining 4 day work weeks, to improving the efficiency of in-house sorting, to examining the location of delivery points in the delivery drop offs. Pat Boze and Bob Towner are working on following up on the ideas and implementation of important changes.

ISL Meeting on Application and Annual Report

A subcommittee of ILSDO met with staff of ISL to consider how to streamline the Application and Annual Report for library systems. It is the belief of all parties that we are duplicating information and there is a desire to eliminate the duplication. A draft of revised documents will be developed.

Meeting with ShLS

Joe Sciacca and I have agreed to facilitate the planning process for Shawnee Library System. This would be similar to the project that we completed for Danville Public Library. This will further the intrasystem collaboration and give Shawnee and LTLS a better understanding of issues that we face to provide cooperative library service.